



# HOW THIS PROPANE CONSUMER REBATE WORKS

Head over to any participating propane dealer to get all the details on safe, clean-burning, energy-efficient propane and this rebate program. You can get a complete set of program rules and an application form. But hurry, this is a limited offer. Below are the answers to some of the most frequently asked questions about the rebate program.

**Q:** Once the new appliance installation has been safety-checked by my propane company, how long do I have to submit my application?

**A:** **All applications must be postmarked, or hand-delivered to the Commission, within 30 days of the date the gas is turned on. Faxed applications not accepted.**

**Q:** When can I apply for a rebate?

**A:** Once all new propane appliances are installed, the gas is turned on and the installation has been safety checked by a licensed propane company, a rebate application may be submitted.

**Q:** What propane appliances are eligible and what are the rebate amounts?

**A:** **For new propane appliances installed on or after 10/1/2004, the following rebates are available:**

- *Water Heater (new construction)* \$150
- *Propane Star Home* \$550
- *Water Heater (electric replacement)* \$300
- *Propane SuperStar Home* \$750

**Q:** How do I qualify for a Propane Star Home Rebate?

**A:** **New home construction or complete renovation projects must include the following propane appliances: new water heater(s), furnace(s), new or used dryer(s), and one of the following new appliances: gas range, gas cooktop, gas oven, gas logs or hard-piped gas grill. Proof of eligibility required. No substitutions allowed.**

**Q:** How do I qualify for a Propane SuperStar Home Rebate?

**A:** **New home construction or complete renovation projects must include the following propane appliances: two new water heaters, two new furnaces, new or used dryer(s), and one of the following new appliances: gas range, gas cooktop, gas oven, gas logs or hard-piped gas grill. Proof of eligibility required. No substitutions allowed.**

**Q:** After I have submitted my application, how long will it take for me to receive my check?

**A:** **It will generally take 6-8 weeks for verification and processing if you've submitted a correctly completed application. If you are selected for a verification survey, the completed survey must be returned before check will be mailed.**

**Q:** Can I apply for separate rebates?

**A:** **No. You may either apply for one or more water heater rebate(s), or for a Propane Star/SuperStar Rebate.**

**Q:** Are propane appliances installed in new manufactured homes eligible for this rebate?

**A:** **Yes. Brand new homes with appliances installed by the manufacturer are considered new construction.**

**Q:** Since the rebate program is subject to available funds, how can I find out if funds are still available?

**A:** **Rebates are awarded on a first-come, first-served basis. The Alternative Fuels Research and Education Division of the Railroad Commission has a toll-free hotline which has rebate availability information. Call 1-800-64-CLEAR and listen for the rebate program update option.**